

Charter of Rights Review 2015

Survey of Charter Champions

July 2015

Survey results

The following survey summary is complete except for the removal of sections containing information that might be used to identify respondents.

Our sincere thanks to those Charter Champions who were able to participate.

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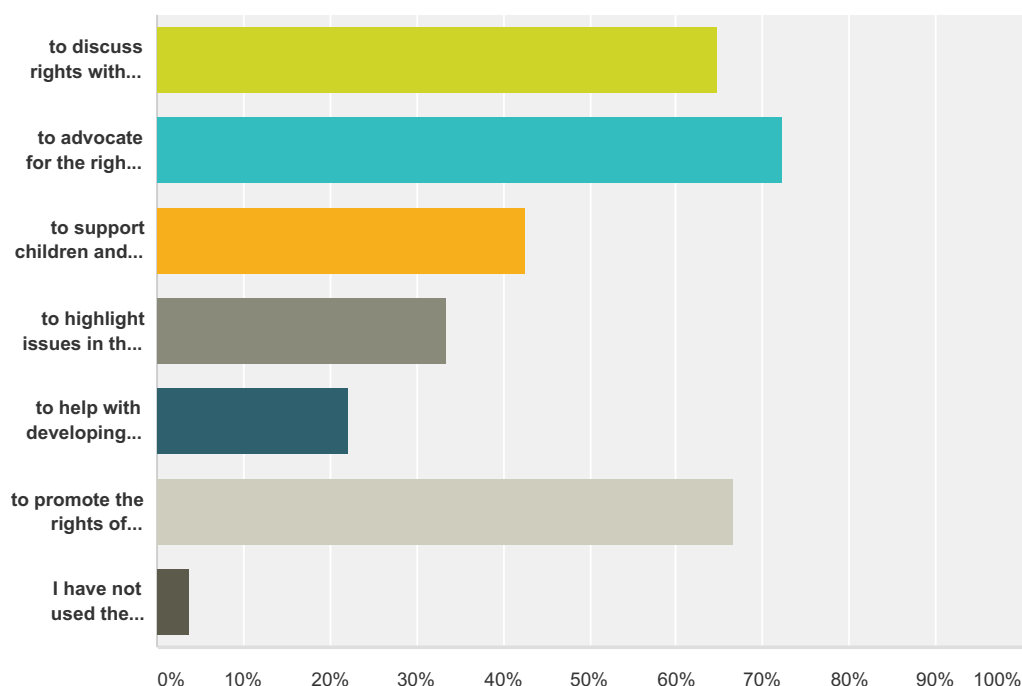


**Government
of South Australia**

Office of the Guardian
for Children and
Young People

Q2 In what ways have you used the Charter in the last 12 months?

Answered: 54 Skipped: 0

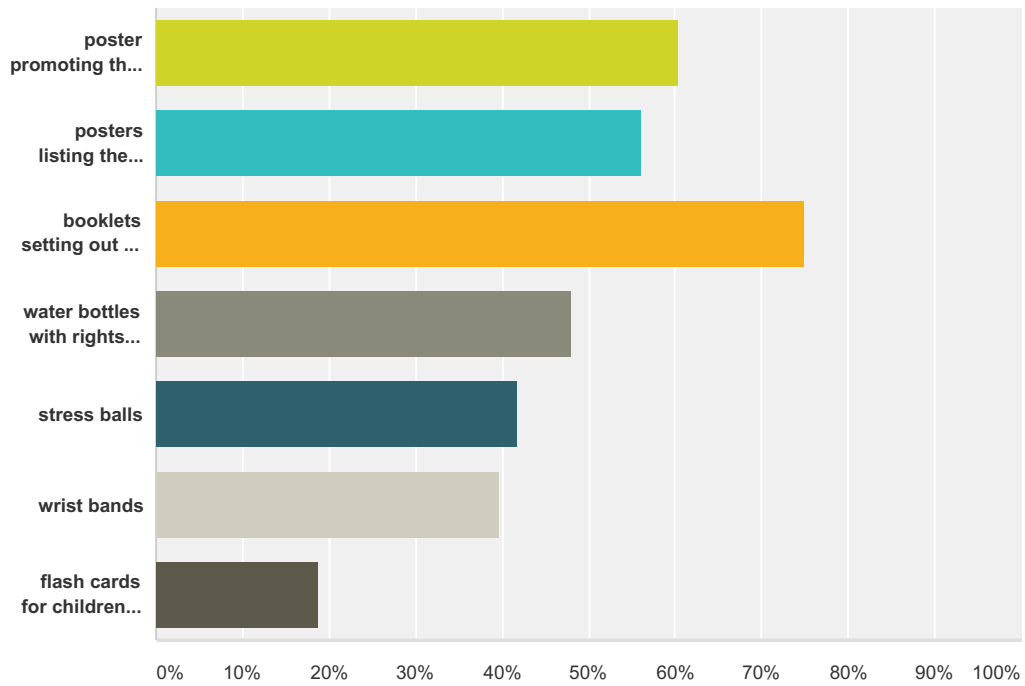


Answer Choices	Responses
to discuss rights with children and young people	64.81% 35
to advocate for the rights of children and young people	72.22% 39
to support children and young people to advocate for themselves	42.59% 23
to highlight issues in the child protection system	33.33% 18
to help with developing in-organisation policies and procedures	22.22% 12
to promote the rights of children and young people within your organisation	66.67% 36
I have not used the Charter	3.70% 2
Total Respondents: 54	

#	for other purposes (please specify)	Date
1	I have provide the charter of rights to a friend that is a foster carer.	8/28/2015 9:49 PM
2	All respite carers are provided with a copy of the Charter of Rights	8/27/2015 12:24 PM
3	I have recently participated in a group discussion with the Office of Guardian and some young people from the Guardianship Team at the Port Augusta Office. This was extremely helpful for our young people who were able to meet the Office of Guardian face to face and be able to voice their views. A very successful afternoon was held and I believe this should happen on a regular basis.	8/25/2015 10:31 AM
4	In training of the new Residential care staff	8/17/2015 4:53 PM

Q3 In the last 12 months, which of these Charter products have you made use of?

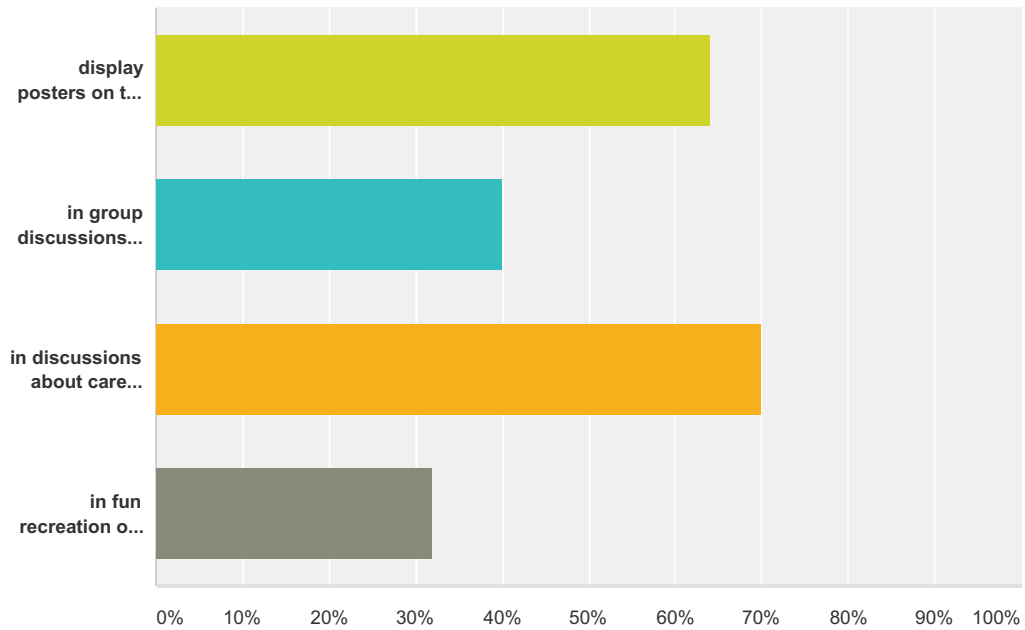
Answered: 48 Skipped: 6



Answer Choices	Responses
poster promoting the Charter	60.42% 29
posters listing the rights in the Charter	56.25% 27
booklets setting out the rights in the Charter	75.00% 36
water bottles with rights message	47.92% 23
stress balls	41.67% 20
wrist bands	39.58% 19
flash cards for children and young people with disabilities	18.75% 9
Total Respondents: 48	

Q4 In what ways are you likely to use the Charter with young people?

Answered: 50 Skipped: 4



Answer Choices	Responses
display posters on the walls	64.00% 32
in group discussions about family/house/unit issues	40.00% 20
in discussions about care issues with individual young people	70.00% 35
in fun recreation or creative acitivites	32.00% 16
Total Respondents: 50	

#	in other ways (please specify)	Date
1	Showbag type information pack	8/31/2015 1:54 PM
2	in discussions with early childhood educators	8/31/2015 10:08 AM
3	Educating our staff regarding care issues and their responsibilities to the children they care for	8/28/2015 6:20 PM
4	Adcocay with policy makers and funders	8/28/2015 2:46 PM
5	We use the poster on a powerpoint in our foyer	8/18/2015 5:11 PM

Q5 Thinking about the rights in the current Charter, are there any rights that need to be reworded to make them clearer to young people?

Answered: 20 Skipped: 34

#	Responses	Date
1	Wording of the booklet is good for younger children. There should be different versions for different ages.	8/31/2015 2:00 PM
2	I think the charter is clear in its intention as it stands	8/31/2015 10:08 AM
3	No, I think it is is worded well	8/31/2015 8:47 AM
4	no it seems fine	8/29/2015 8:38 AM
5	No	8/28/2015 6:20 PM
6	no i think they are all good	8/28/2015 3:23 PM
7	no	8/28/2015 3:18 PM
8	I think most information is worded correctly and does not need rewording but all young people are at different levels so our job as youth workers is to explain rights to young people.	8/28/2015 2:57 PM
9	You have the right to live in a place where you are safe, respected and cared for. i.e. I suggest insertion of the word 'respected'	8/28/2015 2:46 PM
10	No	8/28/2015 12:49 PM
11	N/A	8/27/2015 11:43 AM
12	No	8/21/2015 8:46 PM
13	yes. "you have the right to not have to move too much". Really needs clarification	8/20/2015 10:44 AM
14	No	8/18/2015 4:55 PM
15	All good	8/18/2015 2:35 PM
16	The children we have discussed the Charter with have been able to understand what has been written in it about their rights.	8/17/2015 6:02 PM
17	The Charter states :- "You have the right : To see a doctor or nurse whenever you need to, and to receive proper healthcare". In a Juvenile Justice setting we aim to see all young people regarding their health concerns, but this does not mean "whenever you need to". Clinicians triage clients so they may be seen the following day, not "whenever you need to".	8/17/2015 5:23 PM
18	Know and be confident that personal information about you will not be shared without good reason (expand on what is a good reason)	8/17/2015 5:10 PM
19	right to have privacy and choice over healthcare when the young person is 16.	8/17/2015 4:56 PM
20	no	8/17/2015 4:53 PM

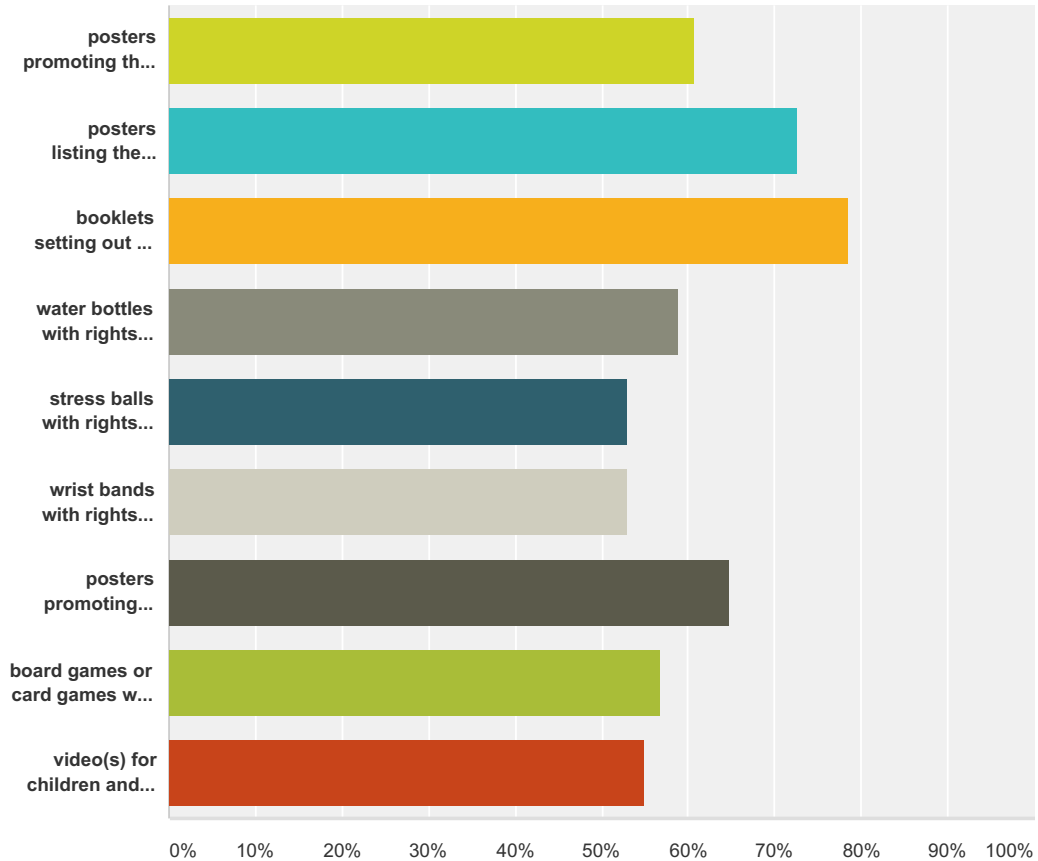
Q6 Are there any new or significantly different issues that need to be addressed in a revised Charter?

Answered: 18 Skipped: 36

#	Responses	Date
1	not that I am aware of	8/31/2015 10:08 AM
2	None noticed	8/31/2015 8:47 AM
3	the lack of Social workers many children in care are not allocated a worker. This impedes the support given to the young person. The change of staff there are continued changes and moves of staff. Young people being placed in at times volatile placements with other young people struggling with their traumatic backgrounds.	8/29/2015 8:38 AM
4	No	8/28/2015 6:20 PM
5	I think it would be good to have the charter of rights and perhaps some feedback incorporated in the new viewpoint program which we are undertaking with young people, if there was some charter stuff in there, you could hear direct from the young person their thoughts and feelings and also make sure they are receiving the charter	8/28/2015 3:23 PM
6	no	8/28/2015 3:18 PM
7	No.	8/28/2015 2:57 PM
8	I am concerned that the aspirations and opinions of young people is not always appropriately prioritised in decision-making about placements. It seems that young people are sometimes placed and moved suit the needs of the Alt Care System rather than their own needs.	8/28/2015 2:46 PM
9	No	8/28/2015 12:49 PM
10	N/A	8/27/2015 11:43 AM
11	No	8/21/2015 8:46 PM
12	Yes, a lack of your responsibilities are....	8/20/2015 10:44 PM
13	No	8/18/2015 4:55 PM
14	Not new but a better idea of what a "good education" means.	8/18/2015 10:36 AM
15	No	8/17/2015 6:02 PM
16	Not that I am aware.	8/17/2015 5:23 PM
17	Not that come to mind.	8/17/2015 5:10 PM
18	no	8/17/2015 4:53 PM

Q7 Including the above, which of these ideas for products to promote the rights of young people in the Charter would you make use of in the future?

Answered: 51 Skipped: 3



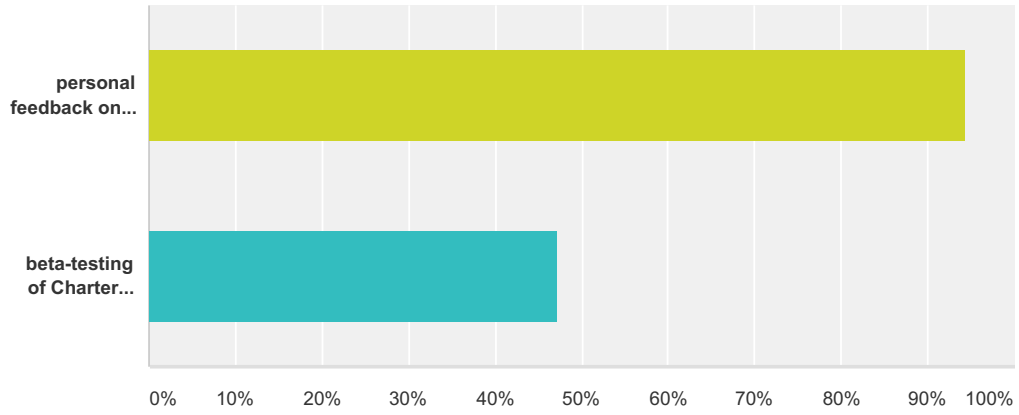
Answer Choices	Responses	Count
posters promoting the Charter	60.78%	31
posters listing the rights in the Charter	72.55%	37
booklets setting out the rights in the Charter	78.43%	40
water bottles with rights message	58.82%	30
stress balls with rights messages	52.94%	27
wrist bands with rights messages	52.94%	27
posters promoting specific rights identified as important by young people	64.71%	33
board games or card games with rights themes	56.86%	29
video(s) for children and young people about their rights	54.90%	28
Total Respondents: 51		

#	Other products (please specify)	Date
1	Rights communicated through music video-think hip hop/rap	9/1/2015 12:01 PM

2	A video to show the children as a part of the Viewpoint Survey or after the Viewpoint survey would be beneficial to spark conversation and give children the information that they require. Age appropriate information would be good, younger children and teenagers would require different information with different layout.	8/31/2015 2:00 PM
3	Wallet card with information on local services for young people	8/31/2015 1:54 PM
4	crayons and coloring in books.	8/29/2015 8:38 AM
5	Tools to teach other staff about the Charter and how they can promote the charter with the children they care for. Eg powerpoint??	8/28/2015 6:20 PM
6	As a CEO, the philosophical principles and text of the charter are more useful to me than the marketing materials	8/28/2015 2:46 PM
7	At the recent group discussion held with our young people and the Office of Guardian a suggestion was also made to perhaps have T-Shirts made with particular sayings regarding children of rights.	8/25/2015 10:31 AM
8	An age appropriate video or DVD would be really helpful.	8/18/2015 10:09 AM
9	The older children liked the key chains as they were more age appropriate	8/17/2015 6:02 PM
10	Seeing OOG at the Pageant has been a useful talking point this year with young people.	8/17/2015 5:23 PM

Q8 It is vital that any new products promoting the Charter be suitable for use by young people. Will you be able to assist us with:

Answered: 36 Skipped: 18



Answer Choices	Responses
personal feedback on sample products	94.44% 34
beta-testing of Charter products with young people in your care	47.22% 17
Total Respondents: 36	